



June 22, 2012

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

RE: Report Required in WC Docket No. 10-90 Regarding FCC Rules 54.313(a)(2) through (6) and (h).

Dear Ms. Dortch:

The following information is submitted by Ace Telephone Association -IA pursuant to WC Docket No. 10-90 as specified in the Public Notice released May 8, 2012 (DA 12-729). Included with this filing are the relevant pages of the 2012 Iowa ETC Certification Reporting forms.

Please contact me with any questions.

Respectfully,

A handwritten signature in black ink, appearing to read "Todd Roesler", is written over the word "Respectfully,".

Todd Roesler
CEO
Ace Telephone Association -IA
SAC 351346

54.313(a)(2)

ETCs are required to submit detailed information on any outage in the prior calendar year, as that term is defined in 47 CFR 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect

- (i) At least ten percent of the end users served in a designated service area; or
- (ii) A 911 special facility, as defined in 47 CFR 4.5(e)

Company Response:

Ace Telephone Association -IA had no outages in 2011 that meet the criteria.

54.313(a)(3)

ETCs are required to report the number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. The carrier shall also detail how it attempted to provide service to those potential customers.

Company Response

Ace Telephone Association -IA has no requests for service that were unfulfilled.

54.313(a)(4)

ETCs are required to report the number of complaints per 1,000 connections in the prior calendar year.

Company Response

Ace Telephone Association -IA received 1.0 complaints per 1,000 connections in the prior calendar year.

54.313(a)(5)

ETCs are required to certify that it is complying with applicable service quality standards and consumer protection rules.

Company Response

Ace Telephone Association –IA certifies that it is complying with applicable service quality standards and consumer protection rules.

54.313(a)(6)

ETCs are required to certify that are able to function in emergency situations as set forth in §54.202(a)(2).

Company Response

Ace Telephone Association certifies that it is able to function in emergency situations as set forth in §54.202(a)(2).

54.313(h)

All incumbent local exchange carrier recipients of high-cost support that offer flat rates for residential local service that, when combined with certain state fees, are below the local urban rate floor are required to report lines and rates in effect for those rate plans as of January 1, 2011. **The urban rate floor for the 2012 filing is \$10 per month.**

State fees are defined pursuant to §54.318(e) of this subpart and the local urban rate floor as defined in §54.318 of this subpart.

Company Response

Ace Telephone Association -IA certifies that is has no rate plans, including state fees, below the urban rate floor.

I am authorized to make this certification on behalf of Ace Telephone Association -IA and to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below.

Ace Telephone Association -IA
State of Iowa SAC 351346



Todd Roesler, CEO
Ace Telephone Association -IA
207 E Cedar
Houston, MN 55943
507-896-3111

IAC 39.5 & 6

Docket No. ETR-2012-0536
(xxxx = Company Number)

NON CONFIDENTIAL Proposed Reporting Forms

For May 1, 2012

The report must be filed electronically using the Board's electronic filing system (EFS). You can access the EFS from the Board's website, or by going directly to the EFS site at <http://efs.iowa.gov>. To file the completed report using EFS, download the form to your computer, complete the form and save it on your computer. Have the person signing the electronic version of the affidavit use "/s/" and type his or her name. The notary can use either "/s/" or "/s/ and sealed" followed by the notary's typed name. Print and sign a paper copy of the affidavit and have the notary affix the seal to the paper copy. Keep the notarized paper copy of the affidavit in your records. Prepare a cover letter addressed to the Board's Executive Secretary which explains what the filing includes and file that letter as a separate document in your filing. Upload the electronic version of the form, affidavit, and cover letter into the EFS. For more detailed instructions about electronic filing, use the link to "How to File Electronically" on the EFS website, or contact the EFS Help Desk at (515) 725-7337 or by using the link to the Help Desk on the EFS site. Documents filed through EFS are automatically served upon the Office of Consumer Advocate (OCA), so you do not need to provide the OCA with a paper copy of the application.

CERTIFICATION OF ACE TELEPHONE ASSOCIATION

STATE OF MINNESOTA

COUNTY OF HOUSTON

I, Todd Roesler, CEO, Ace Telephone Association, being of lawful age and duly sworn, depose and state:

Ace Telephone Association, 351346, certify that all federal high-cost support provided to Ace Telephone Association within Iowa was used in the preceding calendar year and will be used in the coming calendar year only for the provision, maintenance, and upgrading of facilities and services for which the support is intended. In addition, Ace Telephone Association certifies that it will comply with applicable service quality standards and consumer protection rules, certifies that it is able to maintain a minimum of two hours of backup power to ensure functionality without an external power source, certifies that it is offering a local usage plan comparable to that offered by the ILEC in the relevant service areas, and certifies that it acknowledges that the FCC may require it to provide equal access to long distance carriers in the event that no other eligible carrier is providing equal access within its ETC designated service area. As an eligible telecommunications carrier, Ace Telephone Association agrees to provide timely responses to Board requests for information related to the status of local voice service markets or facilities.

I further state that I am authorized by Ace Telephone Association to make this statement.

____/s/Todd Roesler_____
Todd Roesler, CEO

Subscribed and sworn to before me this 23rd day of April, 2012

____/s/ Kayla Klug_____
Notary Public



**Proposed ETC Certification Reporting Form
Quality of Service Reporting due May 1, 2012
Reporting Period January 1 - December 31, 2011**

USAC Study Area Code: 351346
Date: April 23, 2012

Company Name: Ace Telephone Association Address: 207 E Cedar, PO Box 360, Houston, MN 55943-0360
Contact Person: Cynthia Sweet Telephone: 507-896-6211 Fax: 507-896-2149
E-Mail: csweet@acecomgroup.com

Local Usage – 199 IAC 39.5(1). The amount of minutes of service provided each month, without any additional charge, as part of the ETC-eligible service. Each ETC shall include a description of its rate plans; a definition of the calling area associated with the plans; an explanation of bundling of local and long distance services; an explanation of free calls to government agencies or other entities; and an explanation of other issues related to the rates and terms of the plans. (Attach additional sheets as needed).

Description of Rate Plans: To add additional rows to the table, press the tab key when in the bottom right table cell.					
Service Plan Name	Minutes of Service	Calling Area for service Plan	Services Included in Service Plan	Free calling Information Included in the Service Plan	Other Issues Related to the Rates and Terms of the Service Plan
Local Service	Unlimited	Castalia	Local calling	See below	\$11.50 per month
Local Service	Unlimited	Clermont	Local calling	See below	\$11.50 per month
Local Service	Unlimited	Fort Atkinson	Local calling	See below	\$11.50 per month
Local Service	Unlimited	Harpers Ferry	Local calling	See below	\$11.50 per month
Local Service	Unlimited	Highlandville	Local calling	See below	\$11.50 per month
Local Service	Unlimited	Ossian	Local calling	See below	\$11.50 per month
Local Service	Unlimited	Waterville	Local calling	See below	\$11.50 per month
Local Service	Unlimited	Dorchester	Local calling	See below	\$11.50 per month
Local Service	Unlimited	New Albin	Local calling	See below	\$10.00 per month
Local Service	Unlimited	IA-Canton	Local calling	See below	\$10.00 per month



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Notes or Explanations as Needed:

All customers receive unlimited minutes for calling within the local exchange and to varying other exchanges.

The following are the exchanges and their unlimited calling areas:

Castalia to Clermont, Frankville, Gunder, Ossian, and Postville

Clermont to Castalia, Elgin, Frankville, Gunder, Ossian and Postville

Fort Atkinson to Calmar, Festina, Ossian, St. Lucas and Waucoma

Harpers Ferry to Rossville, Waterville and Waukon Junction

Highlandville to Decorah

Ossian to Calmar, Castalia, Clermont, Fort Atkinson, Frankville, Gunder and Postville

Waterville to Harpers Ferry, Rossville, Waukon and Waukon Junction

Dorchester to Eitzen and Caledonia, MN

The same calling areas and rates apply to either business or residential customers. Currently Ace does not offer bundling of local and long distance services.



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Access to Emergency Services – 199 IAC 39.5(2). Provide a listing of each area in Iowa where the eligible carrier currently provides Phase I and Phase II E-911. To add additional rows to a table, press the tab key when in the bottom right table cell.

Phase I Areas:	
Community Name	County

Phase II Areas:	
Community Name	County
Dorchester	Allamakee
Waterville	Allamakee
Highlandville	Allamakee
Harpers Ferry	Allamakee
New Albin	Allamakee
Fort Atkinson	Winneshiek
Clermont	Winneshiek
Ossian	Winneshiek
Castalia	Winneshiek
IA portion of Canton	Winneshiek
Some customers in above areas	Fayette, Clayton



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Answer Time - 199 IAC 39.5(3). Identify the average wait time (in seconds) customers experience when calling your customer service center, regardless of the location from which the customer is calling.

Average wait time (in seconds): 45

Retail Locations - 199 IAC 39.5(4). Provide the number, location, hours of service, and telephone number for each carrier-owned location in Iowa, as well as the eligible carrier's Web address and toll-free customer service number.

Total number of Retail Locations in Iowa: 0

Retail Location Information: To add additional rows to a table, press the tab key when in the bottom right table cell.				
Location: Community Name or City	Address of Facility	Hours of Service at the Retail Location	Internet Web Address for Contacting the Retail Location	Toll-free Customer Service Number-
Houston, MN	207 E Cedar Street	8 am to 5 pm	www.acegroup.cc	888-404-4904 or 1811 from any Ace exchange or 507- 896-3192

Notes or Explanations as Needed:

Ace Telephone Association does not have an Iowa retail location.



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Unfilled Requests for Service - 199 IAC 39.5(6). The number of requests for service from potential customers that were unfulfilled for over five days during the past year.

Number of Requests for Service for Potential Customers that were unfulfilled during the reporting Period: 0

(Please provide an explanation for each unfilled order along with wire center NXX or geographic area description for the reporting period. To add additional rows to a table, press the tab key when in the bottom right table cell.)

Requesting Consumer Surname:	NPA-NXX or geographic Location:	Explanation:

Complaints - 199 IAC 39.5(7). The number of complaints per 1000 handsets or lines. ETCs serving fewer than 1000 handsets or lines shall report the actual number of complaints.

Number of Complaints per Thousand Handset or Lines: 1.0

(If less than 1000 handsets/lines, Please provide information as number of complaints per number of handsets or lines. Complaints are defined as complaints from Iowa customers located within the carrier's Iowa ETC designated area and received by the carrier, regarding the provisioning of the required supported services outlined in Iowa Admin. Code Ch. 39.2(1), or complaints regarding unauthorized changes in service.)